

DEEPLACE

Presentation of the Company

1. DESCRIPTION OF THE COMPANY

Company: Deeplace

Trade mark owner: Slavans Grafica S.R.L.

Contact: Veaceslav Cunev, CPO/CCO

Phone: +373 22 271282

Fax: +373 22 274086

Status: Private

Address: 2 Negruzzi str. floor 6,
Chisinau, Moldova, MD-2001,

E-mail:office@deeplace.md

Languages: Romanian/Russian/English

Web: www.deeplace.md

Founded: November, 2000

Slavans Grafica S.R.L Company is 100% owner of the Company Digilect S.R.L., which staff participates in implementation of the projects of the Company.

Certifying documentation can be submitted upon request.

Business

Area of business:

Creation of finalized Internet/Intranets solutions for real business

Main business activities:

Software and applications development.
On-line banking technologies.
Interfaces' design and development.
WEB-sites.
Information security.

2. REPUTATION OF ORGANIZATION AND STAFF

Market position

Current position on the market – one of the leading software companies of Moldova. About 200 companies from Moldova are the customers of the Company. The main three

Company's strongest areas are as follows:

Development of systems for distance banking service

Development and setting of Internet/Intranet systems and sites

Information security

Development of systems for distance banking service

The Company is an independent supplier of the systems for Distance Banking Service on the market of Moldova. Ten out of sixteen Moldovan banks use the On-line Banking Systems provided by the Company. System data is used by more than 7000 private entities from Moldova working with the banks.

Development of Internet/Intranet systems and websites

DEEPLACE Company is one of the biggest developers of corporate Internet/Intranet systems and websites on the IT market of the Republic of Moldova. More than 100 projects for development of Internet/Intranet systems and websites were implemented during the last 6 years. During the contest WEBTOP for internet projects (www.webtop.md), funded by Soros Foundation in Moldova, the Company got 31 main awards (2001-2007), including the title:

«The best internet-company of the year 2005»

«The best internet-company of the year 2006»

«The best internet-company of the year 2007»

The company also developed complex Internet/Intranet systems for:

National Bank of Moldova.

Ministry of Labor and Social Protection of the Republic of Moldova.

Ministry of Finance of the Republic of Moldova.

Ministry of Local Public Administration of the Republic of Moldova.

Ministry of Justice of the Republic of Moldova.

Main State Tax Inspectorate of the Republic of Moldova.

Agency for Financial Resources, State Purchases and Financial Assistance of the Republic of Moldova.

Information security

Deeplace is a single company in Moldova providing complex systems for administration of information security and analysis of risks in compliance with the international standard ISO 17799 and ISO 27001.

Following institutions apply the system for administration of information security provided by Deeplace:

Bank «Agroindbank» S.A.
Bank «Banca Sociala» S.A.
Bank «Energbank» S.A.
Bank «Victoriabank» S.A.
Bank «Unibank» S.A.
The State Enterprise «Registru»
Main State Tax Inspectorate of the
Republic of Moldova
Publishing House «Makler» S.R.L.

CEED - USAID Competitiveness Enhancement and Enterprise Development.

Deeplace Company was selected by CEED for promotion of products and services of the Company on international market as one of the most perspective companies in the area of Information Technologies in Moldova.

2.1 AWARDS

2002.

Moldovan State Award for quality, competitiveness and productivity. Organizer: the Government of Republic of Moldova.

2005.

National Internet competition “WebTop”. The organizer: Soros Foundation in Moldova. Seven awards and title ‘The best Internet company in the Republic of Moldova for the Year 2005’.

2007.

National Internet competition “WebTop”. The organizer: Soros Foundation in Moldova. Seven awards and title ‘The best Internet company in the Republic of Moldova for the Year 2007’.

2001-2004.

National Internet competition “WebTop”. The organizer: Soros Foundation in Moldova. 9 awards in various categories.

2006.

National Internet competition “WebTop”. The organizer: Soros Foundation in Moldova. 8 awards and title ‘The best Internet company in the Republic of Moldova for the Year 2006’.

*WEBTOP – National Internet competition “WebTop”, conducted within the Information Technologies Week in Moldova. Official web-page of the contest - www.webtop.md.

See Awards of the Company at WEBTOP in Annex №10.

2.2 STAFF

	Full-time	Part-time	Total
Management	3		3
Project management	4	1	4+1
Programmers	10	3	10+3
Content managers, copywriters	5	1	5+1
Testers	2	2	2+2
Designers	2	1	2+1
Administrators	3		3
	29	8	37

2.3 CLIENT'S REFERENCES

Annex №5 contains recommendation letters from the following customers:

The Government:

Ministry of Economy and Trade
of the Republic of Moldova

Contact person: Ala Codreanu
Public Relations Service of the
Ministry of Economy and Trade
Phone: (+ 373 22) 250667

Ministry of Internal Affairs of the
Republic of Moldova

Contact person: Ala Meleca
Public Relations Service of the Ministry of Internal Affairs of
the Republic of Moldova
Phone: (+ 373 22) 255164

Ministry of Local Public
Administration of the Republic of Moldova

Contact person: Valeria Ieseanu
Project manager
Local Self-Governance and Participation Project
Integrated Local Development Programme.
Phone: (+ 373 22) 311149

State Treasury of the Republic of Moldova

Contact person: Elena Saharanean,
Chief State Enterprise «Fintehinform».
Phone: (+373 22) 213935

Main State Tax Inspectorate
of the Republic of Moldova

Contact person: Vitalie Cocean
Chief State Enterprise «Fiscservinform».
Phone: (+373 22) 820917

National Bank of Moldova
Contact person: Radu Gajea
Chief of IT Department
Phone: (+373 22) 226053

National Institute of Justice of the
Republic of Moldova

Contact person: Eugenia Fistican
Executive Director of the National Institute of Justice
MD-2004, Moldova, Chisinau, str S. Lazo 1
Phone / Fax: (+ 373 22) 232700

National Agency for Financial Resources, State Pur-
chases and Financial Assistance of the
Republic of Moldova

Contact person: Teodor Poternihce
Deputy general director.
Phone: (+373 22) 243366

National Agency for Sport of the
Republic of Moldova

Contact person: Aliona Dobrota
Public Relations Service
MD-2004, Moldova, Chisinau
blv. Stefan cel Mare, 162
Phone: (+ 373 22) 820862

National Agency for Employment
of the Republic of Moldova

Contact person: Andrei Camerzan
Leader of Information Technologies and
Communication
Phone: (+ 373 22) 227804

The Government:

Center for prevention of economic crimes and corruption in of the Republic of Moldova

Contact person: Sergiu Chirnitchi
Media, Protocol and International Relation
Department
Phone: (+ 373 22) 257238

State Administration of Civil Aviation of the Republic of Moldova

Contact person: Ciutac Alexander
Adviser to the General Director
Civil Aviation Authority
Mobile: (+373 69) 473969

Local Public Administration:

Chisinau Municipality

Contact person: Mariana Vasilache
Head of Public Relations Department
83, Stefan cel Mare si Sfint avenue
Phone: (+ 373 22) 201707

Rayonal Council Ungheni

Contact person: Iulian Botnaru
Leader of Information Technologies
and Communication
Phone: (+ 373 236) 27705

Rayonal Council Calarashi

Spataru Vitalie Stefan
Leader of Information Technologies
and Communication
Phone: (+ 373 244) 21886

Town Hall Nisporeni

Contact person: Cristina Moldovan
Head of Public Relations Department
Phone: (+ 373 264) 23149

Rayonal Council Cahul

Contact person: Nebunu Anatoly
Leader of Information Technologies
and Communication
Mobile (+373 79) 090270

The Business:

Moldtelecom S.A.

Contact person: Hurmuzache Rodica
Specialist Marketing
Phone: (+ 373 22) 927315

Credit Bureau «Bureau de Credit» S.R.L.,
Moldova

Contact person: Silviu FOCA
General director
Phone: + (373 22) 210120

2.4 LITIGATION AND ARBITRATION HISTORY

The company was not involved in any court or legal processes, nor has any arbitration records.

2.5 GENERAL ORGANISATIONAL CAPABILITY

Major markets

Moldova
Russia
Ukraine
Great Britain

Clients target groups

Banks, the government
and private business companies.

2.6 QUALITY ASSURANCE PROCEDURE

DEEPLACE is a first IT company in Moldova holding the certificate of System for Management of the Quality ISO 9000:2000.

Area of application of the certificate: "Designing, development and introduction of software, consulting in the field of information technologies". The certified audit was conducted by the German company TUV CERT (www.tuev-thuringen.de) in November 2001. Within the framework of certified audit, all working procedures and appropriate documentation within the framework of the developed Coreprocesses of the company were carefully checked out.

In August 2008 the Company went through the process of IT-MARK certification requirements. Certificate issuance deadline – August 2008. IT Mark certification requirements are designed by European Software Institute (Spain, www.esi.es) and cover software development processes based on CMMI standard and IT security management practices based on ISO 17799. IT Mark certification requirements are developed for small and medium IT companies to confirm stability, quality and good management of the companies business.

2.7 IT LICENSES AND CERTIFICATES

National Regulatory Agency for Telecommunications and Informatics

Provision of services with added cost, № 065100.

Services on development of projects for public networks of data transmission, № 065100.

Services on development, service and introduction of the software, the equipment and information systems, № 065100.

Services of designing, development, introduction of the automated systems of the state purpose and service of maintenance of their functionality, № 065100.

Services of creation of information resources of the state value and their use, № 065100.

Chamber of Licensing.

Provision of services for encryption of data, №011179.

DEEPLACE technical specialists have earned highest credentials in the professional specialization including:

Microsoft

Microsoft Certified Professional (win2k)
Microsoft Certified Application Developer (MCAD)
Microsoft Certified Database Administrator

Oracle

Oracle Database 10g Administrator Certified Associate
Oracle Database 10g Administrator I, II
Oracle AS 10g:Building J2EE Application

Sun

Sun Certified Java Programmer
Sun Certified Web Component Developer
Certified MySQL 5.0 Developer

SCYTL technical specialists have earned highest credentials in the professional specialization including:

Microsoft Certified Solution Developer (MCSD)

2.8 SIMILAR PROJECTS

Deeplace have a wide experience in implementation of similar projects. For State and local public authorities the following sites and portals were elaborated:

The Government:

Ministry of Economy and Trade
of the Republic of Moldova

Site - www.mec.gov.md
Portal - www.moldovainvest.md

Main State Tax Inspectorate
of the Republic of Moldova

Site - www.fisc.md
Intranet-potral

Ministry of Internal Affairs
of the Republic of Moldova

Site - www.mai.gov.md

National Bank of Moldova

Сайт - www.bnm.md

Ministry of Finance
of the Republic of Moldova.

Portal - www.minfin.md
Intranet-portal

National Institute of Justice

Сайт - www.inj.md
Intranet-potral

Ministry of Finance
of the Republic of Moldova.

Portal - www.minfin.md
Intranet-portal

National Regulatory Agency for Electronic
Communications and Information Technology
of the Republic of Moldova

Site - www.anrceti.md

Ministry of Culture and Tourism
of the Republic of Moldova

Portal - www.turism.md

National Agency for Financial Resources,
State Purchases and Financial Assistance
of the Republic of Moldova

Site - www.tender.md

The Government

National Agency for Sport
of the Republic of Moldova

Site – www.sport.gov.md

National Agency for Employment
of the Republic of Moldova

Site – www.anofm.md

Potral – www.jobmarket.gov.md

Center for prevention of economic crimes
and corruption in of the Republic of Moldova

Site – www.cccec.md

State Administration of Civil Aviation
of the Republic of Moldova

Site- www.caa.md

Local Public Administration

Chisinau Municipality

Site - www.chisinau.md

Rayonal Council Ungheni

Site – www.crungheni.md

Rayonal Council Calarashi

Site – www.calarasi.md

Town Hall Nisporeni

Site – www.primarianisporeni.md

Rayonal Council Cahul

Site – www.cahul-primaria.md

Eight out of the above mentioned projects were elaborated with Microsoft technologies. The complete list of company's works is presented in chapter 2.10. of the present document.

2.9 EXPERIENCE ON WORKING WITH CENTRAL PUBLIC AUTHORITIES

The Government

Ministry of Economy and Trade of the Republic
of Moldova.

Development of the official site – www.mec.gov.md.

Development an Information web portal
for Ministry - www.moldovainvest.md.

Ministry of Labor and Social Protection
of the Republic of Moldova.

Development the information system. The system allows
to keep records of all children who need social or any other
type of protection given the lack or limitations on behalf of
their families. Elaboration of database on monitoring
of migration flow in Moldova.

Ministry of Internal Affairs of the Republic of Moldova.

Development of the official site – www.mai.gov.md.

Elaboration of database on monitoring of migration
flow in Moldova.

Ministry of Culture and Tourism
of the Republic of Moldova.

Official site – www.turism.md.

Ministry of Finance of the Republic of Moldova.

Development of Internet/Intranet portal
of the Ministry – www.minfin.md.

Ministry of Local Public Administration
of the Republic of Moldova.

Providing services in designing the concept of on-line
Information Access Points (IAP) and its pilot implementation
within 8 Local Public Administrations.

Ministry of Justice of the Republic of Moldova.

Development «State Registry of Non-Commercial
Organizations».

The Government

State Treasury of the Republic of Moldova.

Development and implementation of on-line banking system for territorial treasuries and state organizations. Development of information system with barcodes (financial plan documents circulation).

Ministry of Justice of the Republic of Moldova.

Development «State Registry of Non-Commercial Organizations».

National Bank of Moldova.

Development of the official site – www.bnm.org.

National Social Insurance House of the Republic of Moldova.

Audit of information security. Elaboration of documents and procedures on information security in compliance with ISO27001. Penetration test.

National Agency of Financial Resources, Public Procurement and Humanitarian Assistance of the Republic of Moldova.

Development of the system for electronic public purchases. Development of database on Humanitarian Assistance in Moldova.

National Agency for Employment of the Republic of Moldova.

Development of web-site of the Agency - www.anofm.md and State portal for employment - www.jobmarket.gov.md.

National Agency of Sport of the Republic of Moldova.

Development of the official site - www.sport.gov.md.

Administration of Civil Aviation of the Republic of Moldova.

Development of the official site - www.caa.md.

Academy of Public Administration of the Republic of Moldova.

Development of web-site of the Academy – www.aap.md and creation of distance learning system. (E-learning).

Center for prevention of economic crimes and corruption of the Republic of Moldova.

Development of the official site – www.cccec.md.

2.10 WORK WITH UN AGENCY

2.10.1 WORK FOR UNDP

The Company has been working with the United Nations Development Programme (UNDP) in Moldova

The project «Consulting services to improve the Public acquisition and issuing of construction documents in Ialoveni and Cimislia Town Halls – ILDP». 2009.

The project «Services for implementing the concept of Information Access Point within Drochia and Soldanesti Town Halls/ILDP». 2009.

The project «State Register of Non-commercial Organization for Ministry of Justice of the Republic of Moldova ». 2008.

The project «Web Site and NIJ trainees and trainers database for National Institute of Justice». 2008.

The project «Building the e-Declaration Portal & Information System for Republic of Moldova Main State Tax Inspectorate». 2006-2008.

Development of web-site www.e-moldova.md for UNDP project «Support and implementation of E-governance». 2006.

Re-design and development of the administration system for web-site www.un.md and www.undp.md. 2002-2003.

Within UNDP implemented project 'Tourism Development in the Republic of Moldova' the Company developed the web-site for the National Tourism Agency of the Republic of Moldova $\frac{3}{4}$ www.turism.md. 2001.

2.10.2 WORK FOR UNDP

The Company has been working with the UNICEF in Moldova since 2007. Following projects were executed:

The project «Development of the software components of the information system to track vulnerable families and children at risk».

Joint project of Deeplace and ALFA-XP companies. Ministry of Labor and Social Protection of the Republic of Moldova. 2007.

2.10.3 WORK FOR WORLD BANK

The Company has been working with the World Bank since 2005. Following projects were executed:

The project «Establishing the information web portal for the **Ministry of Economy and Trade of the Republic of Moldova**». 2008-2009.

Public Finance Management Project. Internet and intranet portal of the **Ministry of Finance of the Republic of Moldova**. 2005.

The project «Elaboration of the web-page for the **Ministry of Economy and Trade of the Republic of Moldova**». 2008.

Public Finance Management Project. **Announcement, monitoring and process analysis of public purchases**. 2005.

Public Finance Management Project. Web-site and distance training program for **Public Administration Academy within the Presidency of the Republic of Moldova**. 2006.

2.11 PORTFOLIO OF THE COMPANY

Please, find below the list of Internet/Intranet projects of the company, which includes sites, portals and informational systems. All projects of the company for the state authorities were implemented in compliance with the requirements of the Ministry of Informational Development and relevant documentation on elaboration of systems of the state importance:

On official web sites of the public authorities in Internet. Resolution №668 from 19.06.2006.

Standard requirements towards the official websites of the public authorities in Internet. Order №46/33 from 17.04.2006.

Resolution on creation of state informational systems and resources N 562 from 22.05.2006.

Detailed description of the projects implemented by the Company «Skitle» is presented in Annex №8.

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project:</p> <p>“Elaboration of database on monitoring of migration flow in RM”</p> <p><u>Project funding:</u> “Ministry of Internal Affairs of the Republic of Moldova”</p> <p><u>Counterpart/beneficiary:</u> Bureau of Migration and Refugees within the Ministry of Internal Affairs of the RM</p>	<p>Period: September, 2008 – December, 2008</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Adress: bd. Stefan cel Mare, 75 Chisinau, Republic of Moldova, MD-2012</p> <p>Mr. Veaceslav Cirlig, Deputy Chief of Bureau of Migration and Refugees</p> <p>E-mail: cirlig.slav@yahoo.com</p> <p>phone: +373 22 277488</p>	<p>Information system on migration registration aimed at recording all in-coming and out-going citizens, as well as foreigners in/out of RM.</p> <p>Information system is integrated with the state databases (Registru), as well as with databases of the Ministry of External Affairs and Labor Agency.</p> <p>The system allows for a complete monitoring and on-line working of labor and any other migration in Moldova.</p> <p>The project was implemented in collaboration with Alfasoft Company.</p>
<p>Project:</p> <p>“Development of National Institute of Justice (NIJ) Web Site and NIJ trainees and trainers database”</p> <p><u>Project funding:</u> “United Nations Development Programme (UNDP) Moldova”</p> <p><u>Counterpart/beneficiary:</u> National Institute of Justice</p>	<p>Period: June, 2008 – November, 2008</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Adress: str. 31 August 1989, 131, Chisinau, Republic of Moldova, MD-2005</p> <p>Sorin Hanganu, Project Manager, UNDP NIJ project.</p> <p>E-mail: sorin.hanganu@undp.org</p> <p>phone: +373 22930246</p>	<p>Development of the National Institute of justice (NIJ) web site and database, which will offer information targeting various groups of NIJ beneficiaries, national and international partners and donors, Moldova legal community and public at large.</p> <p>Trainers database contains the following information:</p> <ul style="list-style-type: none"> – All lecturers of the Institute; – General timetable for students of the Institute and individual timetable of each trainer; – Detailed description of each lecture; – Learning plans, examination results.

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project:</p> <p>“State Register of Non-commercial Organisations”</p> <p><u>Project funding:</u> “United Nations Development Programme (UNDP) Moldova”</p> <p><u>Counterpart/beneficiary:</u> Ministry of Justice</p>	<p>Period: July, 2008 – April, 2009</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: str. 31 August 1989, 131, Republic of Moldova, MD-2005</p> <p>Vlad Melnic, Project Manager, UNDP Project “Increasing financial sustainability of Civil Society Organizations in the Republic of Moldova”.</p> <p>E-mail: vlad.melnic@undp.org</p> <p>phone: +373 22 921339</p>	<p>Development information system to provide informational support to the Ministry of Justice of the Republic of Moldova in the process of collecting, processing, storage, updating and analysing data on non-profit organisations. This system will provide general information, analytics and reliable statistics to all authorised persons in a 24/7/365 regime.</p> <p>The goals of the Registry:</p> <ul style="list-style-type: none"> – Automatic centralized recording of the non-profit organizations; – Increasing the quality of IT tools and related practices used in the Ministry of Justice of the Republic of Moldova; – Providing of analytical and reliably statistical data on nonprofit organizations; – Providing of complete and reliable information to legal enforcement bodies and controlling authorities, in order to assist them in the process of ensuring legality and rule of law; – Ensuring the creation of state informational resources on non-profit organizations in the country; – Contributing to the increase in the level of transparency in the activity of the non-profit organizations.
<p>Project:</p> <p>“Providing services in designing the concept of on-line Information Access Points (IAP) and its pilot implementation within 8 Local Public Administrations”</p> <p><u>Project funding:</u> “United Nations Development Programme (UNDP) Moldova”</p> <p><u>Counterpart/beneficiary:</u> Ministry of Local Public Administration</p>	<p>Period: November, 2007 – December, 2007</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Adress: Of. 98, #1, Alecu Russo str., Chisinau</p> <p>Ghenadie Ivascenco, Project Manager, National Policy Framework Project Integrated Local Development Programme UNDP Moldova</p> <p>e-mail: ghenadie.ivascenco@undp.org</p> <p>phone: +373 22 311149</p>	<p>Development of concept for application of On-line access points for local public administrations.</p> <p>Development of pilot project for 8 local public administrations, including creation of web site of the local public administration; installation of info-kiosks for citizens so that to provide access to information on local public administration; integration of established information systems with information systems of local public administrations.</p>

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project:</p> <p>“Development of information system for the Treasury of the RM based on the example of the barcodes used by public institutions”</p> <p><u>Project funding:</u> “Ministry of Finance of the Republic of Moldova</p> <p><u>Counterpart/beneficiary:</u> Ministry of Finance of the Republic of Moldova</p>	<p>Period: October, 2007 – December, 2007</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Adress: 7, Cosmonautilor street, Chisinau, Republic of Moldova, MD-2005</p> <p>Elena Saharnean, Director, State Enterprise «Fintehinform».</p> <p>E-mail: Lsaharnean@minfin.moldova.md</p> <p>phone: +373 22213935</p>	<p>Development of the automation system for entering financial plans of the State institutions with application of barcode technologies. Developed system should provide possibility for correct filling in of the financial plan within any State institution with further stamping of the financial plan and application of the barcode on the printed version of the document. System module on the Treasury's side should have the possibility to read information from barcodes, verification with the authorized rules on information transmission to information system of Treasury. Accounting productivity of the system – up to 1000 financial plans per hour by one working place/staff member. Possibility of protocol use and manual scanners.</p>
<p>Project:</p> <p>“Development of Automatization Information System for Child Protection Project, EU/UNICEF”</p> <p><u>Project funding:</u> “UNICEF, The United Nations Children's Fund “</p> <p><u>Counterpart/beneficiary:</u> Ministry of Labor and Social Protection</p>	<p>Period: August, 2007 – October, 2007</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Adress: MD-2005, Republic of Moldova, Chişinău, str. 31 August 1989, 131</p> <p>Oleg Panta, Procurement Assistant/ UNICEF Moldova</p> <p>E-mail: opanta@unicef.org</p> <p>phone: 373-22-22-00-34</p>	<p>Developed system is based on the National Strategy for child and family protection. The system allows to keep the records of all children who need social or any other type of protection given the lack or limitations on behalf of their families. The system will be accessible to all social employees for introducing the information, as well as for obtaining information.</p> <p>The system will be integrated with the information systems of the Ministry of Social Protection, the Ministry of Health Protection, as well as it will have access to the state information registers located in the SE «Registru».</p> <p>The system provides a necessary level of reliability of data and access security.</p>
<p>Project:</p> <p>“Implementation of the distance account administration for the State Treasury of the Ministry of Finance of the Republic of Moldova”</p> <p><u>Project funding:</u> “Ministry of Finance of the Republic of Moldova”</p> <p><u>Counterpart/beneficiary:</u> State Treasury of RM</p>	<p>Period: August, 2007 – December, 2007</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: MD-2005, Republica Moldova, Chişinău, str. Cosmonauţilor, 7</p> <p>Elena Saharnean, Director, State Enterprise «Fintehinform».</p> <p>E-mail: Lsaharnean@minfin.moldova.md</p> <p>phone: +373 22213935</p>	<p>The system shall provide for protected, electronic and legally viable exchange of documentation between the State Treasury of Moldova and territorial treasuries, as well as FISC, Customs, National Cash Register of Social Insurance, National Cash Register of Medical Insurance, National Bank of Moldova.</p> <p>The system shall provide for an exchange of financial documents among users of the system in the real time regime – 24 hours a day. One of the compulsory requirements is the use of digital signature and interrelation with the Center of Certification within the Center for Specialized Telecommunication.</p>

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project:</p> <p>“e-Declaration Portal for Main State Fiscal Inspectorate”</p> <p><u>Project funding:</u> «United Nations Development Programme (UNDP) Moldova». Project title ‘Support for E-Governance Implementation’.</p> <p><u>Counterpart/beneficiary:</u> Main State Fiscal Inspectorate of RM</p>	<p>Time period: December, 2006 – May, 2007, extended as of June, 2008</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: 131, 31 August 1989 Street, Chisinau, Moldova</p> <p>Vitalie Coceban, Chief of State Enterprise «Fiscservinform».</p> <p>E-mail: vitalie.coceban@fisc.md</p> <p>phone: +373 22820917</p>	<p>Building the e-Declaration Portal & Information System for Republic of Moldova Main State Tax Inspectorate.</p> <p>Insurance of informational interaction between Public Authorities and the civil society by implementing informational and telecommunication technologies, automatizing public services, which functions consist in providing free access to all the necessary public information, tax collection, registration of means of transport and licenses, providing necessary information, signing agreements and register delivery of materials and supply for the public authorities.</p>
<p>Project:</p> <p>“System of announcement, monitoring and analyses of public procurements process”</p> <p><u>Project funding:</u> WORLD BANK. Public Financial Management Project</p> <p><u>Counterpart/beneficiary/customer:</u> National Agency for Public Procurement of the Republic of Moldova</p>	<p>Time period: June, 2005 – September, 2006</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: 1 Piata Marii Adunari Nationale str., MD 2033, Chisinau, Republic of Moldova</p> <p>Tudor Poternica, Deputy Executive Director National Public Procurement Agency</p> <p>phone: + 373 22 23 41 35</p>	<p>Implemented project helps in achieving the following objectives:</p> <ul style="list-style-type: none"> – Building and automation of the procedure of public procurement – from the receipt of request for purchase from end-beneficiaries to the organization of tender; – Having an unified data base of prices, suppliers and agreements for public orders, conduct full control for selection of supplier for public order and formation of price for goods/service as per the agreements on public orders; <p>Conducting analysis for any level of statistical data for monitoring public purchases by any institution within its mandate.</p> <p>Evaluate the real economic impact resulted from tenders conducted for public purchases.</p> <p>Ensure timely and complete information of all interested parties of the market about all tenders for public procurement.</p> <p>Security of system’s functionality was provided in compliance with the international standard on information security ISO17799.</p>

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project:</p> <p>“Website and distance learning program for the Academy of Public Administration within the Presidency of the Republic of Moldova”</p> <p><u>Project funding:</u> WORLD BANK. Public Financial Management Project</p> <p><u>Counterpart/beneficiary/customer:</u> the Academy of Public Administration within the Presidency of the Republic of Moldova</p>	<p>Time period: 6.2006 – 8.2006</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: 7, Cosmonautilor street, Chisinau, Republic of Moldova, MD-2005</p> <p>Marcenco Elena</p> <p>E-mail: emarcenco@minfin.moldova.md</p> <p>phone: + 373 22 22 88 52</p>	<p>Web-site of the Academy of Public Administration is an effective tool for interactive communication between the Academy and different categories of people related to the Academy (students, lecturers' staff, potential students, common visitors of the web-site).</p> <p>The site has a role of a new more friendly channel for provision of information and advanced learning method for students, as well as for information-functional space, structured in such way so that not to limit the framework of dialog between the Academy and the above mentioned categories of people.</p> <p>Besides a qualitative improve of services provided by the Academy, distance method would allow to increase the number of students of the Academy.</p> <p>To ensure the mentioned functions the web-site consists of 2 types of content – informational and interactive. Informational content represents an hierarchic structured set of documentation (web-pages and other type of content) published on the web-site. Interactive content ensures correlation of different level of users with the web-site for obtaining information or providing some services.</p> <p>Security of system's functionality was provided in compliance with the international standard on information security ISO17799</p>
<p>Project :</p> <p>“Internet and intranet portals of the Ministry of Finance of the Republic of Moldova”</p> <p><u>Project funding:</u> WORLD BANK. Public Financial Management Project</p> <p><u>Counterpart/beneficiary/customer:</u> the Academy of Public Administration within the Presidency of the Republic of Moldova</p>	<p>Time period: July, 2006 – September, 2006</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: 7, Cosmonautilor street, Chisinau, Republic of Moldova, MD-2005</p> <p>Marcenco Elena</p> <p>E-mail: emarcenco@minfin.moldova.md</p> <p>phone: + 373 22 22 88 52</p>	<p>Project includes the systems of interactive interrelation between the staff of the Ministry and its branches – outside web-site and internal one – information portal of the Ministry.</p> <p>A specialized program module «Helz Desk» was developed within the project on development of site and portal, which provides for automatization of the process by users of the system with the information service supported by the Ministry. Integration of the program module «Help Desk» with information system of the site and development of interrelation procedures helped to provide transparency and monitoring of the processes by help of users within the Ministry.</p> <p>Security of system functioning is provided in compliance with the international informational standard ISO17799.</p>

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project :</p> <p>“State portal on employment http://jobmarket.gov.md”</p> <p><u>Project funding:</u> State Budget</p> <p><u>Counterpart/beneficiary/customer:</u> National Agency for Employment of the RM</p>	<p>Time period: 10, 2006 – 12.2006</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: V.Alexandri 1 street, Chisinau, Republic of Moldova, MD-2005</p> <p>Ion Holban Prim-vice-director general</p> <p>phone: + 373 22 72 10 03</p>	<p>Portal http://jobmarket.gov.md – a single electronic portal in the country, which provides official information about labor market in Moldova.</p> <p>Objective of the project was to elaborate the state portal on employment, which foresaw the following tasks and goals:</p> <ul style="list-style-type: none">– information of the population of Moldova about all state vacancies;– submission of CVs by citizens;– announcement of vacancies by private companies from Moldova;– provision of information support for people looking for jobs. <p>Portal is fully adapted to the work of independently working electronic terminals, which are placed in offices of the Agency.</p> <p>Portal is fully integrated with the interior information system of the Agency.</p>

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project:</p> <p>“Guaranteeing the safe, juridical significant document circulation between bank «Banca Sociala» and Treasury of Republic of Moldova.”</p> <p><u>Project funding:</u> BC Banca Sociala S.A.</p> <p><u>Counterpart/beneficiary/customer:</u> BC Banca Sociala S.A.</p>	<p>Time period: 01.2003 – 4.2003</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: Bonulescu Bodoni 61 street, Chisinau, Republic of Moldova</p> <p>Ghenadii Fedorencu Chief IT Department</p> <p>phone: + 373 22 22 35 78</p>	<p>It was necessary to provide the safe and juridical significant documents circulation between bank «Banca Sociala» and 21 territorial offices of Treasury of Republic of Moldova that are served by the bank.</p> <p>All the payment documents, extracts and other information circulating between the bank and the Treasury has to be signed with Digital Signature of authorized persons in territorial offices of the Treasury and the bank. All the documents circulation has to be encrypted.</p> <p>As a result of this project implementation has been provided:</p> <ul style="list-style-type: none"> – Export and import of the necessary information (treasury payment documents, extracts, letters) from the informational system of territorial treasuries into the bank’s “Internet-client” system. – Signing all the documents with two digital signatures of Treasury’s authorized persons and sending them to the Bank. Possibility of signing both separate documents and a list of documents; – Possibility of dividing the access rights and rights for documents signing between territorial and central treasuries in dependence of documents importance and chosen scheme of documents circulation; – Possibility to control the payment documents circulation between Treasury territorial offices and the Bank by Central Treasury, including limitation by documents, possible counteragents and other limitations. <p>The system was tested by maximum demand loading into 10 000 documents per day, 3000 documents per hour, and the possibility of simultaneous signing the list of up to 2000 documents while the Digital signature key length was 2048.</p>

2.11.1 STAFF

Project Name & Client	Contract Information	Program Description
<p>Project:</p> <p>“Official tourism portal of RM www.turism.md”</p> <p><u>Project funding:</u> «United Nations Development Programme (UNDP) Moldova»</p> <p><u>Project title:</u> ‘Tourism Development in Moldova’</p> <p><u>Counterpart/beneficiary/customer:</u> National Agency for Tourism of RM. (Ministry of Culture and Tourism of RM)</p>	<p>Time period: 06.2001 – 10.2001</p> <p>Location: Chisinau, Republic of Moldova</p> <p>Address: 1 Piata Marii Adunari Nationale str., MD 2033, Chisinau, Republic of Moldova</p> <p>Programme Officer – Vitalie Vremis</p> <p>E-mail: vitalie.vremis@undp.org</p> <p>phone: +373 22 22 00 45</p>	<p>The site design and development have been completely realized by the Deeplace Company by the order of the National Agency of Tourism of the Republic of Moldova. The project financing and developer’s searching has been ruled by the UNDP office in Moldova. The main scope of the site is an access to the complete information about Moldova for persons, planning to visit the Republic. The site contains necessary information about the country, description of all the tourist sites of the Republic, information about hotels and rest places. The site is unique about completeness and truthfulness of the information. The site contains information on three languages – Romanian, Russian and English.</p>

2.11.2 SITES

Nº	Title/organization	Web address	Period of implementation	Role in project	Awards
The Government					
1	Ministry of Finance of RM	www.minfin.md	18.07.2006 – 31.08.2006	Contractor	<p>WebTop 2006.</p> <p>Category: Central authorities of public administration. Award: II prize.</p>
2	Ministry of Culture and Tourism in RM (new version of site is under development)	www.turism.md	<p>I site version: March- August 2001</p> <p>II site version: October, 2004 – January, 2005</p>	Contractor	<p>WebTop 2001</p> <p>Category: Economic Development. Special award.</p> <p>WebTop 2002.</p> <p>Category: Economic Development. Award: II prize.</p> <p>WebTop 2003.</p> <p>Category: Economic Development. Award: II prize.</p> <p>WebTop 2005.</p> <p>Category: Economic Development. Award: II prize.</p>

2.11.2 SITES

Nº	Title/organization	Web address	Period of implementation	Role in project	Awards
The Government					
3	Ministry of Economy and Trade	www.mec.gov.md www.moldovainvest.md	12.07.2008 – 15.10.2008 23.10.2008-15.03.2009	Contractor	
4	Ministry of Internal Affairs of the RM	www.mai.gov.md	10.01.2009 – 22.04.2009	Contractor	
5	National Agency for Employment of RM	www.jobmarket.gov.md www.anofm.md	18.10.2006 – 26.12.2006	Contractor	WebTop 2006. Category: On-line services. Award: III prize.
6	National agency for material resources, public purchases and humanitarian assistance of RM	www.tender.md	I site version: 11.01.2003 – 20.02.2003	Contractor	
7	National Agency of Sport of RM	www.sport.gov.md	01.06.2007 – 10.08.2007	Contractor	
8	National Regulatory Agency for Electronic Communications and Information Technology	www.anrceti.md	07.07.2008 – 10.02.2009	Contractor	
9	State Administration of Civil Aviation of RM	www.caa.md	20.03.2006 – 25.05.2006	Contractor	WebTop 2006. Category: Central authorities of public administration. Award: III prize.
10	State Academy of Public Administration within the Presidency of RM	www.aap.gov.md	18.07.2006 – 31.08.2006	Contractor	
11	Main State Tax Inspectorate of RM	www.fisc.md	14.12.2007 – 5.06.2008	Contractor	
12	Center for prevention of economic crimes and corruption in RM	www.cccec.md	30.07.2007 – 16.12.2007	Contractor	WebTop 2007. Special prize.
13	National Bank of Moldova	www.bnm.org	23.09.2007 – 30.12.2007	Contractor	WebTop 2007. Category: Central authorities of public administration. Award: I prize.
14	Local Public Administration mun. Chisinau	www.chisinau.md	18.11.2007 – 9.03.2008	Contractor	WebTop 2007. Category: Central authorities of public administration. Award: I prize.

2.11.2 SITES

Nº	Title/organization	Web address	Period of implementation	Role in project	Awards
Banks					
1	Agroindbank	www.maib.md	17.06.2003 – 01.09.2003	Contractor	
2	Banca de Economii	www.bem.md www.econom.md	03.10.2005 – 6.02.2006	Contractor	
3	Banca Sociala	www.socbank.md	05.09.2001 – 28.12.2001	Contractor	WebTop 2005. Category: Web-office. Award: III prize.
4	Comertbank	www.comertbank.md	22.11.2007 – 02.02.2008	Contractor	
5	Energbank	www.energbank.md	22.12.2006 – 02.04.2007	Contractor	
6	Investprivatbank	www.ipb.md	16.08.2002 – 27.09.2002	Contractor	
7	Victoriabank	www.victoriabank.md	01.03.2004 – 05.04.2004	Contractor	WebTop 2005. Category: Web-office. Award: II prize.
International Organizations					
1	UNDP Moldova Office	www.un.md www.undp.md	04.02.2001 – 11.05.2001 03.06.2002 – 08.07.2002	Contractor	WebTop 2002. Category: Web-design. Award: II prize.
2	EBRD. BAS Programme in Moldova.	www.bas.md	15.03.2006 – 1.05.2006	Contractor	
3	UNDP Project. ICT Development.	www.emoldova.md	12.04.2006 – 10.05.2006	Contractor	
Mass Media					
1	Informational Agency of economic news	www.infomarket.md	25.04.2005 – 27.07.2005	Contractor	WebTop 2006. Category: Mass-media. Award: II prize. WebTop 2006. Category: Business and economy. Award: III prize.

2.11.2 SITES

Nº	Title/organization	Web address	Period of implementation	Role in project	Awards
Wine-making companies					
1	www.cricova.md	www.cricova.md	24.06.2003 – 01.08.2003	Contractor	WebTop 2002. Category: ++++++ Award: I prize.
2	SE «Milestii Mici»	www.milestii-mici.md	20.08.2004 – 09.10.2004	Contractor	
Exhibition companies and portals					
1	International exhibition center "Moldexpo"	www.moldexpo.md	28.06.2006 – 06.10.2006	Contractor	
2	Company "Poliproject Exhibitions Ltd."	www.vinmoldova.md	4.07.2003 – 29.08.2003	Contractor	WebTop 2005. Category: Economic Development. Award: III prize.
3	Company Deeplace, construction portal of Moldova	www.stroy.md	07.07.2008 – 10.02.2009	Contractor	WebTop 2005. Category: Economic Development. Award: I prize. WebTop 2002. Category: Economic Development. Award: I prize. WebTop 2002. Category: Web-office. Award: III prize. WebTop 2003. Category: Web-design. Award: Grand Prix.

2.11.2 SITES

Nº	Title/organization	Web address	Period of implementation	Role in project	Awards
Construction companies					
1	Company «KNAUF», Moldova	www.knauf.md	29.05.2002 – 25.12.2002	Contractor	WebTop 2002. Category: Web-office. Award: III prize.
2	Company «Artizana», Moldova	www.artizana.md	8.08.2006 – 15.09.2006	Contractor	
3	Company «Policor», Moldova	www.policor.md	13.09.2006 – 31.01.2007	Contractor	
4	Company «Ormotex», Moldova	www.ormotex.md	15.12.2000 – 11.02.2001	Contractor	
5	Company «Vivacolor», Moldova	www.vivacolor.md	28.10.2003 – 14.05.2004	Contractor	
6	Zikkurat Construct, Moldova	www.zikkurat.md	07.04.2006 – 10.11.2006	Contractor	
7	Company Tronex-Com, Moldova	www.tronex.md	14.07.2007 – 21.08.2007		
Private Organizations					
1	Mobile phone operator «UNITE»	www.unite.md	14.11.2006 – 1.03.2006	Contractor	WebTop 2006. Category: Business and Economy. Award: I prize. WebTop 2007. Category: Web-design. Award: III prize
2	National phone operator «MOLDTELECOM» S.A.	www.moldtelecom.md	13.10.2007 – 22.04.2008	Contractor	
3	Red UNION FENOSA S.A.	www.ufmoldova.md	22.12.2007 – 20.05.2008	Contractor	
4	Company BMW (Auto Space), Moldova	www.bmw.md	I site version: 29.01.2003 – 16.03.2004 II site version: 30.12.2007 – 25.07.2007	Contractor	

2.11.2 SITES

Nº	Title/organization	Web address	Period of implementation	Role in project	Awards
Private Organizations					
5	Music Community «Cuibul», rock group «Zdob si Zdub»	www.zdob-sizdub.md	10.11.2006 – 01.12.2007	Contractor	<p>WebTop 2006.</p> <p>Category: Web-design. Award: I prize.</p> <p>WebTop 2006.</p> <p>Category: Virtual communities. Resource. Award: I prize.</p> <p>WebTop 2007.</p> <p>Category: Virtual communities. Resource. Award: I prize.</p> <p>WebTop 2007.</p> <p>Category: Culture & Art. Award: II prize.</p>
6	Internet Provider "Starnet"	www.starnet.md	22.12.2007 – 20.01.2008	Contractor	
7	Transportation Company «Transservice-Modul»	www.tsm.md	12.12.2006 – 21.05.2007	Contractor	
8	Company «IT Solution Company»	www.itcsplus.md	15.03.2007 – 02.04.2007	Contractor	
9	Operator of IPtelephony «DialOk», Company «Liderfone», Moldova	www.dialok.md	26.11.2003 – 10.03.2004	Contractor	
10	Company «DACSpectromed», Moldova	www.spectromed.md	25.07.2003 – 16.07.2004	Contractor	
11	AMG Holding	www.amgholding.md	04.04.2007 – 31.05.2007	Contractor	

2.11.3 DATA TRANSMISSION SYSTEMS THROUGH INTERNET WITH SECURED OR ENCRYPTED PROTOCOLS

Banks.

DEEPLACE Company is a single independent supplier of the systems on-line banking system, based on use of Digital Signature, for the banks of Moldova. For the time being, 10 out of 16 Moldovan banks use the on-line banking system, provided by the Company, more than 7000 Moldovan companies use various subsystems of on-line banking system in their work with the national banks. The on-line banking system provided by DEEPLACE Company allows for insurance of protected, legally valid electronic exchange of documentation among the banks and its customers. In present the following documentation can be exchanged between the banks and their clients:

Debited transfer;
Loan transfer;
Currency debit transfer;
Request for currency purchase;

Request for currency sale;
Request for currency conversion;
Non-template letter, including attached documentation;
Extracts.

During more than 7 years of use of the on-line banking system by Moldovan banks there was no single case registered of breaking the system, unauthorized use or appearance of conflict situation between a bank and its customer.

Below is the table on use by Moldovan banks of the on-line banking system provided by DEEPLACE Company.

Bank\ Subsystem	Remote banking	Internet banking	Phone banking	Private banking
Banca de Economii		x		x
Banca Sociala	Deeplace*	Deeplace	Deeplace	
BCR	Deeplace	Deeplace		
Commertbank	x			
Energbank	Deeplace	Deeplace		
Eximbank		x		
Eurocreditbank	x		Deeplace	x
Fincombank	x/Deeplace	Deeplace	Deeplace	x
Investprivatbank	Deeplace	Deeplace		
Mobiasbank	x			
Moldindconbank	Deeplace	Deeplace	Deeplace	
MoldAgroindbank	Deeplace	Deeplace	Deeplace	
Procreditbank				
Victoriabank	Deeplace	Deeplace	Deeplace	Deeplace
Universalbank	x			
Unibank	Deeplace	Deeplace		
	16 (9)	10(9)	6 (6)	5 (1)

“X” – the system was developed by the bank independently.

“DEEPLACE” – the system provided by DEEPLACE Company.

State Treasury of the Republic of Moldova

State Treasury of the Republic of Moldova uses on-line banking system, provided by the Company, which ensures protected, legally authorized circulation of documentation between the Central Office of the Treasury and:

Territorial offices of the Treasury;
National Office of Social Protection;

National Office of Medical Protection;
Customs services of the Republic of Moldova.

Main State Fiscal Inspectorate of RM

e-Declaration system was developed for the Main State Fiscal Inspectorate of RM, which provides the possibility for legal entities and individuals to submit tax declarations through internet by use of protected communication protocols and the mechanism of Digital signature.

e-Declaration system is developed in compliance with the State requirements towards the systems of electronic document circulation, ensures the required level of security. e-Declaration system is integrated with the Certification Center for opened keys of the public authorities so that to verify the validity of digital signatures of the taxpayers and proceeding with «time stamping» function.

e-Declaration system is the first electronic system in Moldova, which represents a liaison between the State and society with application of the digital signature mechanism.

System of auto-identifying and protected voting

At the request of the Center for Specialized Technologies the system on administration of the Government sittings, including voting agenda by items, was developed and implemented. Set-in autoidentification of system users with application of digital token and SmartCard. Application of digital signature for voting system by agenda items in place and functioning. Protected protocol SSL for distance access into the voting system, integration with equipment protected with video-conference connection.

2.12 PROJECT MANAGEMENT

Project management

As a methodology of software development the methodology of Microsoft Company - MSF (Microsoft Solution Framework) is used. Accordingly, the documentation procedures are developed for all stages of program product life cycle in accordance with this methodology.

The following models are implemented, used in MSF:

Project group model.
Project process model.

Application model.
Solutions development model.

The proper project group works on the project, including:

Project manager
Developer/s
Tester/s

Logistic/s
Instructor/s

Main project phases:

Analysis phase.
Planning phase

Development phase.
Stabilization phase

As an instrument for managing the project, the Microsoft Project is used during the work on the project. In case of working with remote clients, the Microsoft Project Central is used. Both products allow the Customer to back trace the work process and fix the whole process of relationship between the Client and the Supplier.

2.13 PARTNER ORGANIZATIONS

With the aim to meet the requirements of the customers at maximum level and increase the quality of services provided by the Company, following partnership agreements were signed with IT companies:



Center for Specialized Telecommunications (www.cts.md), Moldova.

Scope of partnership - development and implementation of the products and project solutions of high complexity; creation of unique information systems; design integration of information systems; provision security to information systems; conducting join scientific research.



Dekart (www.dekart.com), Moldova.

Leading supplier of security information systems in Moldova.

Scope of partnership – use the products of Dekart Company to ensure security, encryption and function of Digital Signature within developed and provided by DEEPLACE systems of electronic exchange of documentation.



Center for Specialized Telecommunications (www.cts.md), Moldova.

Scope of partnership - development and implementation of the products and project solutions of high complexity; creation of unique information systems; design integration of information systems; provision security to information systems; conducting join scientific research.

With the aim to meet the requirements of the customers at maximum level and increase the quality of services provided by the Company, following partnership agreements were signed with IT companies:



Financial Objects (www.finobj.com), England.

One of the leading developers of information banking systems.

Scope of partnership – joint development of information banking systems.



Scytl (www.scytl.com), Spain

Scytl, worldwide leader in the development of secure solutions for electoral modernization.

Scope of partnership – development of secure solutions for electoral modernization in Moldova.